# ILKLEY GRAMMAR SCHOOL: POSITIVE FEEDBACK Positive messages from parents and the community Academic Year 2019-20

## **March 2020**

#### **Fabulous education at Ilkley**

I am writing with sincere heartfelt thanks for everything your school has done for my son, whose school journey has sadly possibly abruptly ended tomorrow .

With the uncertainties of the next coming months, I wanted to thank all of Tom's teachers and support staff who have most definitely helped and supported him over the last seven years. Without their help and encouragement, I don't think T would be in yr 13 and hopefully going to University.

T has absolutely and most definitely had a fabulous education at Ilkley, with the most caring, dedicated, talented and creative teachers and support staff for which I am truly grateful and thankful for.

Tom has found the academic side of school a challenge but has never given up. He is pretty laid back and you might not realise but he has especially enjoyed working with staff in the Geography, Business and DT department...He has also loved being part of back stagers and helping with school performances.

Throughout his time at IGS he has made friends with a great bunch of lovely students, been well supported and is so incredibly lucky to be able to log these happy memories.

There will never be enough thank yous for all you and your staff have given T but please know they will exist every day.

Received: March 2020

#### Hard work and care

Thank you so much for guiding the children through such a unique and difficult time. Your hard work and care are very much appreciated. Good luck in the times to come and I hope you and your families stay safe.

Received: 19/03/20

## Thank you from The W family

Thank you so much to you all the staff at IGS for all your hard work, commitment and being FABULOUS!

Received: 20/03/20

## **Fantastic Job**

As a parent with two daughters at the school I think you are doing a fantastic job and although clearly there is some anxiety, our daughters seem well informed and to have a good sense of perspective.

Received: 18/03/20

#### **Clarity of SchoolComms**

Just wanted to drop a note to say thanks for the clarity of your comms. Appreciate it's tough for you all at the minute but thanks for everything you are doing for the kids.

Received: 17/03/20

Thank you to all staff at IGS. I appreciate your fantastic efforts and student support.

Received: March 2020

I am writing with sincere thanks for everything your school has done for my son...and hopefully this might continue into the sixth form.

However with the uncertainties of the next coming months, I wanted to thank all of B's teachers and support staff who have most definitely helped and supported him over the last five years to get to yr 11. Without their help and encouragement, I don't think B would be in such a happy place and with a bright future ahead of him.

B has had a fabulous time at Ilkley, with the most caring, dedicated, talented teachers and support staff for which I am truly grateful. I cannot thank you enough.

As many of you will remember when B arrived in year 7 he was shy, hesitant to speak and often lacking in confidence. As a family we were extremely apprehensive as to whether he would be bullied due to his CP and SEN. As although B is very accepting of others with a variety of needs we were unsure whether other students would be as charitable and staff understand his needs. However, students and staff were there for him. Over his life he has faced and risen to many challenges, regular hospital visits, operations and interventions but throughout them all he has been quietly determined to do his best to get on with them. B has been surrounded by a group of friends who have made him feel included and he has had lots of fun with them.

B was fully supported by a brilliant learning support and teaching team. One of my best memories is when he went to the climbing wall with a small yr 9 class and with encouragement from staff made it right to the top. He came home beaming with such a sense of accomplishment as he really wasn't sure he would manage the activity. He loved his school visits to Nell Bank, London, The Lake District. He had a great work experience week at John Lewis in yr 10 and came back with a sense of pride and achievement.

B has found the academic side of school a challenge but has never given up. His GCSE grades are looking good and we have you to thank for that. He is in a place I never dared to hope for. As those of you who are parents with a child with additional needs will understand, you always champion their cause, never stop worrying about them and are continually hoping everything works out ok.

A few weeks ago, B came home thrilled that his drama performance went so well and he remembered to keep in character and all his lines. (no mean feat for the child with poor working memory)

He has definitely appreciated all the support offered in travel and tourism and has a brilliant set of results so far. He is looking forward to his future. He has been proud of his tests and mock grades in the majority of subjects this year.

Received: March 2020

#### Thank you

Thank you to all the staff at IGS, teaching and otherwise, for rising up so promptly to this brave new world of ours. We appreciate all the efforts you've made these last two weeks (and probably before) and are continuing to make to help our children maintain healthy attitudes to learning and healthy minds to deal with this impossibly difficult time.

I've told A, how we all deal with this coming period will have a profound effect on who we are at the end of it. So, we must all be strong, brave, positive, motivated and kind.

Thank you all for leading the way.

Received: 23/03/2020

#### **Amazing staff**

We wanted to offer our heartfelt thanks to you and all of your amazing staff at Ilkley Grammar School for your courageous efforts in continuing to educate and protect all of IGS's students since the beginning of the COVID-19 pandemic. We will not forget the brave efforts of your staff, many of whom must be worried as parents themselves and who have risked their own health in providing this great public service.

Received: March 2020

#### **Remote Learning**

Thank you so much to all the teachers for your help and support during these uncertain times. I certainly feel comforted knowing you are there to help us guide our children through the remote learning process, of which I'm not sure has fully registered as being as important as being at school.

Received: 23/03/20

#### Great job and communication

I just wanted to say what a great job I think you guys are doing. My daughter is in year 7...and the work she has been sent through is perfect.

I think the communication between school and parents has been great too. My husband and I, really appreciate all the work the school is doing to support the children, but at home and those still in school.

Thank you all so much!

#### Remote working

So far, it has been really excellent. The best bit is that my daughter gets the lessons as per the timetable so she feels like she's in a routine and there's an expectation to do the work. Microsoft teams means she can collaborate with friends and have the company.

We're loving the messages and photos from the PE team with reminders about exercise. She loves hearing from her teachers and getting pics! They really do make our day!

The generic messages from the school have been welcomed too.

Thank you again for providing an excellent substitution for face to face teaching and using technology to give students the best chance for continued learning. We appreciate your efforts, it's keeping our family life on track too!

\*Received: 25/03/20

#### Thanks!

Thanks for this- my daughter Lauren is in year 8 and I am really impressed with the work that has been set up for her to do. Thank you!!

## Received: 25/03/20

#### **Home Learning**

I just wanted to drop school and all the teachers a big thank you for their efforts over the first week of closure. Whilst home-learning has worked on different levels in our household, we have all found it great at how responsive the teachers have been and I have very much appreciated the structure school have been able to bring to our days, not least because I'm needing to work at home, but of course mainly for the children as it really does help pass the time, normalise the week a little, and hopefully keep their brains ticking over and challenged in these tricky times. So thank you to the teachers for posting the regular work, their lovely emails of encouragement to the children and their availability during the day. Thank you also to the rest of the staff who are keeping the wheels turning, and the communications we have had from school.

For those who have also been posting positives, that's working too in my household. My eldest son (year 9) has been able to embrace home-learning so far and has been really pleased with the positive feedback (and a special thank you for a Mr Kelly email last week that made his day). My youngest son (year 7) found it more challenging to settle into a routine last week, but is now really trying to focus the best he can even though its proving more tricky for him. Regardless, I do think you are giving us the right tools and support to try and give this a good go from home. Thank you

## Received: 31/03/20

#### Food package

Could you please pass on my sincere thanks to the wonderful IGS team who put the food package together. They have done amazing at this difficult time for everyone, and need a big pat on their backs for everything they have done 🖎 🗞

Thank you IGS team.

#### Received: March 2020

#### **Thank You**

I wanted to thank you and all your wonderful team at IGS for all your care and support to the children at school. It must have been ( and still be ) an immensely busy and stressful time for you all but the way you have communicated with and supported the children and all of us parents, has been very appreciated. It has seemed calm and measured and the reassurance that has conveyed has really been helpful.

I know it's a difficult time and whether the staff are in school with the keyworker children or teaching and supporting from home, I would like to pass on my thanks if you can. It's hard to carry on when you are also worried about your own families and friends. You are all a true credit to your profession and so important in keeping our society going-THANKYOU

#### **Heartfelt Thanks**

These are strange times and we are all a little thrown I think. Please could you pass on my heartfelt thanks to all the staff who have been in touch with K in the last couple of weeks? I would love that to continue even it's just a hello and how are you. It's such a shame 7 years at IGS came to such an abrupt end and for these reasons but perfectly understandable.

Take good care of yourself and I shall be in touch with staff when we can come out of isolation. We owe them a huge debt of gratitude.

#### Remote support

Thanks for the remote support from school. I think you are all brilliant and I know you are all working hard and still juggling school stuff with your own home commitments at this difficult time.

It's much appreciated

Received: 26/03/20

#### Thank you

Thank you for your continued efforts in an even more challenging climate!

Received: 31/03/20

## Going above and beyond

I wanted to message you to thank you for all the support you and the children's teachers have been providing during this past week or so.

School has been amazing in not only setting work, but individual teachers taking the time out to check in on the children's well-being - it's been much appreciated and goes above and beyond what's expected. We are doing our best to keep to a normal routine for the children who are getting up and keeping normal school hours. We will be forever grateful for IGS keeping them occupied.

Thank you for everything you have done and will no doubt continue to do for the students, they are really missing school life.

Received: 30/03/20

#### Time and consideration for students

Thank you to IGS for your invaluable information and support through this difficult time. Your time and consideration for the students is very much appreciated

Thank you so much

#### Thank you

Thank you for all the support. My son is doing school work this morning! All the best to you all in this new way of working and health wise too.

#### Care, compassion and commitment

Thank you so much for everything you are doing in such uncertain times. Your care, compassion for and commitment to our children is greatly appreciated.

Twitter post: 18/03/20

## **April 2020**

#### Pick up of FSM Lunch Box/Bags - 31st March 2020

I've been meaning to email all week since L picked up his bag of goodies from school, just to thank everyone involved so much for organising this. It was a really kind and thoughtful gesture in the absence of the vouchers and I was really touched by it.

Please would you pass on my appreciation to everyone involved.

Received: 03/04/20

#### Thank you

Just wanted to take the time to say thank you to all the IGS team - for the last 2 weeks which has been so smooth and painless and helpful for working parents - and also MASSIVE thank you for providing stuff for the next 2 weeks - such a relief to receive this email and kids are interested and secretly relieved too!

Please pass on our thanks to all the team for all their hard work.

#### **Face Visors - Thank You**

On behalf of the Practice we would like to thank the staff and pupils at Ilkley Grammar School for your most kind donation of face visors, which we received via Dr Kate Eldred.

This is really most appreciated especially as this allows us to use the PPE you supplied within the Practice and the District Nursing teams, thus further conserving the stocks at the Intensive Care and Covid-19 wards in the hospitals for their clinical staff. Your donation along with many others in the UK to the NHS as a whole is most gratefully acknowledged – you have made a real difference to this very real issue.

Received: 21/04/20

## **Grateful and impressed**

Everyone is working in unprecedented and strange times, but I am very grateful and impressed by how the IGS teaching team have taken on this challenge and adapted so well and effectively.

The professionalism and hard work observed from yourself, and the IGS team is very much appreciated, thank you!

\*Received: 25/04/20

#### **Home Learning**

I just wanted to contact you to express my gratitude to you and all the staff at Ilkley Grammar School for the speed with which you've managed to make the home learning experience so positive and effective for your pupils.

I was sceptical about your being an iPad school in the beginning of year 7, but this seems to have made the transition easier for everyone. The familiarity of the programmes and technology has allowed for what seems to have been an almost seamless transition from in-school to home-school learning. I'm sure you're all like the proverbial swans behind the scenes making it all work and trying to hit deadlines and I'm extremely grateful for all the work being done out of sight. The ongoing support through ClassCharts has also enabled me to keep an eye on my child's learning without appearing to be breathing down his neck. I think he will come out of this with a far greater sense of ownership of his own education than he had before.

Once again may I reiterate my gratitude for the schooling that is continuing and for all the efforts of your staff in making it engaging and interesting.

## Thank you

I just wanted to reach out and say thank you to you and the Team at IGS for everything you are doing.

My sister is Head of English at a school in the North East, so I get to hear first-hand, all the planning

Thank you once again our Education Heroes

Received: 30/04/20

Congratulations to you and all your staff for doing such a wonderful job in such difficult circumstances.

We just wanted to drop you an email to say THANK YOU! What you have managed to do, at short notice is fantastic and we are very grateful.

We are of course nervous about the future of our children with them being in Year 10 and 12 (and being boys!) but are reassured by the incredible efforts being made by your colleagues with the array of work and online lessons being set and marked - truly outstanding!

## May 2020

#### Attention and professionalism

Good afternoon, I would like to say, thanks a lot for your attention and your professionalism. I would like to send all the team my congratulations!!! for the good and hard work they are doing.

Received: 05/05/20

#### **Exceptional high quality**

My husband and I think the work set is of exceptional high quality, very well laid out and explained for the majority of our daughter's home school learning and the teachers should be very proud of what they have achieved in what is such a difficult time for everyone.

Just wanted to let you know. But I wish she was back at school and me back at work - one day

#### Remote working

My son is in year 8 and I wanted to thank you all so much for all of your hard work during this time.

Every day, his lessons are set and the work he submits is then marked and feedback given.

I really appreciate all the work that goes into achieving this.

Received: 12/05/20

#### **Incredible support**

I just wanted to pass on our thanks for the incredible support being offered to our children during these challenging times. The quality of provision is fantastic and clearly delivered by an incredibly dedicated and caring team.

We worry having two boys in critical year groups and the gaps they may have in their knowledge, and we are of course saddened by the fact they are missing out of the classroom environment but we are blown away with the efforts being put in to make sure they are not left behind.

Thank you so much.

Received: 12/05/20

#### Working from home

Very difficult circumstances for you and your team to work in and just wanted to say really pleased with IGS response to our year7 child. Plenty of work, feedback and delighted the PBT session takes place on Wed morning. Thank goodness for ipads. Having our child motivated by IGS also massively supports our wider family as we're both wfh and have a younger child to supervise.

Received: 13/05/20

#### Huge thank you

As we reach the end of yet another week of remote learning we just wanted to say a huge thank you to all the staff at Ilkley. We appreciate what a massive task it is to keep the lessons coming whilst working out how things move forward with opening more fully and still having students on site so thanks for all the effort.

Whilst home learning isn't ideal it's been great to watch J and E get to grips with taking charge of their own days and balancing what's been asked of them at school with getting in some exercise and virtual catch up with friends. There seems to be a good balance in terms of the work being set over the weeks which is much appreciated.

Received: 15/05/20

Thank you so much for your email.

Please will you pass on my thanks to everyone at IGS for what you are all doing in these crazy times.

Received: 19/05/20

#### **Remote learning**

Please could you pass on our thanks to all the staff who teach WI and the management team, we have been so

impressed with the way IGS has handled this extraordinary situation.

W has had wonderful support and the work that is set has been engaging and well thought out. Every member of staff has sent regular messages of encouragement and understanding.

Even under these difficult circumstances, in which I imagine most staff are juggling their own family commitments on top of teaching, the IGS team are amazing and we are very grateful.

We are very lucky to have the support of IGS and we are looking forward to our daughter starting her IGS adventure in September.

Thank you all.

Received: 19/05/20

#### Thank you

Just wanted to say thank you to all the teaching and support staff. Thank you, you are appreciated.

Received: 21/05/20

#### "Face to Face" Lessons

Just a quick note to thank the teachers for the "face to face" lessons they've delivered this week. 'A' was absolutely buoyant after each one in a way I've not seen him for a few weeks. As he and I are working in the same room together much of the time, I can really see how much he engaged in the lessons in a way I'm not sure came across to you at the other end! So I wanted to share with you what a big difference it made this week having lesson content delivered in such a personal way.

I do hope there will be more of lessons of this type in other subjects in the next half term.

Also, we both LOVED the IGS BIG Dance!

You're all fab. Thank you for your dedication to our children.

Received: 21/05/20

## **Year 7 Transition**

Thank you so much for all great information you have sent to us thus far, coming from a small school we feel very reassured about the steps you have taken as a school to ensure the 2020 Year 7 cohort transition runs smoothly under these unusual circumstances.

We have had a look at all the Youtube videos which Amelie really enjoyed and she found them very helpful. Amelie is very excited about joining IGS in September and all the opportunities and activities the school has to offer.

Received: 17/05/20

#### **IGS Transition**

I want to thank you for how you are considering the transition period in light of Covid 19 and the heart you have to still make sure that each new student will thrive. It has been incredibly reassuring and confirms again our sense of gratefulness that J will be attending Ilkley Grammar School when things are back up and running again.

Received: 05/05/20

#### Thank you

We are so impressed by the offering that IGS have given through this awful period and on behalf of W I want to thank you all for your dedication.

Thank you all for being so helpful.

Received: 21/05/20

#### Thank you

I'm a parent of 2 children at IGS and I wanted to email you before the break to say how much I appreciate all the work that everyone in school is putting in to making this period as comfortable as they possibly can for the students.

Received: 22/05/20

#### Chuffed!

Ohhh J is chuffed! He says thank you very much!

We are so grateful he and his brother have such a great school. The quality of the education they are receiving even in lock down is epic!

Received: 22/05/20

#### **Remote Learning**

I would like to say that I think the school has been doing a fantastic job continuing to educate the children through difficult circumstances and I cannot say enough how grateful I am. I think the 1 to 1 tutor meetings is a great idea. I would love also an online parents' evening but I understand you have a lot of challenges currently.

Received: 22/05/20

## You are doing a great job!

I just wanted to send my appreciation for the way you have approached and are approaching providing education for my year 10 son through these very challenging times. He is enjoying studying at home and as a parent I have appreciated the feedback that he gets on showbie from his teachers. Year 11 will be a challenge but I don't feel too concerned that he has missed out on too much. It feels like his education is in safe hands, and I appreciate what a lot of hard work is going into making this happen. So thank you all very much.

Received: 22/05/20

#### Thank you

As a school leader myself, I know how hard the planning of provision has been in recent weeks. We are grateful for the support that IGS has offered our three children (Y10/12) and for keeping us as up to date as you can.

Received: 23/05/20

#### **Thanks**

I wanted to express my thanks for the very detailed communication, it's an impossible situation you find yourselves in, and I am very appreciative of everything that school is doing to support learning and the students.

I note that you intend to use Teams more which is to be encouraged.

Received: 25/05/20

## June 2020

#### **Live lessons via Teams**

I just wanted to give you & the school some positive feedback on the introduction of live lessons via Teams. This has really helped A's engagement, it's been so good for him to feel part of the class & get some interaction.

Thanks to you & your colleagues for supporting our kids so well during these challenging times.

Received: 05/06/20

#### **Remote learning**

We realise all the staff have been working incredibly hard during this time to keep the students going with remote learning when everyone is in a different situation at home - a real challenge on lots of levels. Their support and effort are very much appreciated so please could you pass on our thanks and appreciation to them all.

Received: 03/06/20

### **Extraordinary achievement**

Thank you to all the teachers for everything they have been doing to support our children at home. It has been a triumph. It is quite extraordinary what the school has achieved in offering continuity to G's education over the past months. Thank you very much.

Received: 04/06/20

#### High quality provision

I'd just like to say again how pleased we have been with the online provision. I think we are very fortunate to have such high quality and personal provision compared to many other schools around the country, and we thank you for all the hard work you and the staff have put in.

Received: 02/06/20

#### **Excellent level of support and learning**

Thank you for taking the time to reply and for putting as much detail in as possible. I must say I am very impressed by IGS's handling of this situation, I do feel both our children have had an excellent level of support and learning albeit remotely. I appreciate it must have (and probably still is) a bit of a nightmare to set up, but I feel it's working really well.

I'm happy with the provision being offered in school and I'd like to get him in for those sessions. It would be helpful to know days, but we'll do our best to work around it.

Please pass on our thanks and best wishes to all the School generally, but specifically the Post 16 team.

Received: 09/06/20

## Thank you!

I'm writing to express our gratitude for the way in which the school has continued to support the children with their education whilst at home .

I've been very impressed with the support available and the organisation and communication with teachers. Now that the MS Teams lessons are live it is even more encouraging and S is enjoying the structure to her day and the interaction with her teachers and friends.

Please could you share my sentiments with all of the teachers involved in her education and once again thank you for being so amazing in such extraordinary times for the school .

Received: 10/06/20

#### Year 10 and 12 In School Provision

May I say both as a trustee and a parent how impressed I have been with the school's approach to this very challenging time. The additional hours that have clearly gone into ensuring that this runs so smoothly are so very much appreciated, so please pass my thanks on to all concerned.

Received: 11/06/20

#### Home learning – consistent high quality

I know I have previously emailed my appreciation of how superbly school has communicated with families and students. I do want to reiterate that the home learning has been of a consistent high quality over a long and sustained time. Please pass on my thanks again to SLT and teachers.

Received: 16/06/20

#### **Thanks**

I think the school is doing an excellent job so thanks to you and all your staff.

Received: 17/06/20

#### Thank you

We just wanted to say how impressed we have been with all the staff at IGS during lockdown.

They have all gone above and beyond to make it a great varied and interesting learning experience for our children.

Thank you for your continued support and hard work.

Received: 17/06/20

Thank you

Could you please pass on our thanks to all those involved in the Year 10 teaching day today. Our son came home with a big smile on his face, saying, 'that was surprisingly good.' High praise from a 15 year boy! We realise what a stressful time this must be for all the school staff, and we are very grateful he has had such a positive experience.

Received: 17/06/20

## BIG thank you to all teachers and support staff

Just a quick email to thank you all for your teaching and support to my children during this terrible time.

Considering how little notice the government gave schools to prepare for home learning I felt very lucky that you all responded so quickly to ensure continuation of their learning.

My eldest son is coming in for three days over the next two weeks which I think will be a very valuable motivator for him to continue his home learning. Thank you to all those teachers who are willing to come in to school to help him conclude such a crucial year.

Received: 17/06/20

#### IGS continue to be amazing

Just wanted to say how much we are all enjoying the work you are setting for W's philosophy, it is generating a lot of fantastic debate for all four of us.

It must be very hard teaching like this, **IGS have been and continue to be amazing!** Looking forward to our daughter starting in September.

Received: 18/06/20

#### **Showbie Parent Launch Y7-9 AND Y12**

This is brilliant news about showbie.

Thanks to you and all your IGS colleagues for all you continue to do for our kids during this difficult time.

Received: 18/06/20

#### Thank you

Thank you so much for this helpful email. We continue to be impressed by the brilliant leadership and teaching at IGS.

We're very proud to be part of the IGS community,

Received: 19/06/20

## A big well done

Just to say J had a great time at school this week and was delighted to be learn something new all together. Thank you. I cannot imagine the work involved in achieving what you have so a big well done.

Thank you too for rolling out the Showbie for parents for other year groups. This is so useful.

I just wanted to express my thanks for everything you are doing. It is so hard when the government guidance doesn't roll out fast enough to make decisions on so you have to second guess to get ahead of the game. Then everything changes. So I really feel for you.

Well done to the whole team. As a business enterprise partner with IGS, if there is anything I can do then let me know.

Received: 19/06/20

#### Online learning efforts

I just want to express my thanks for the effort that has gone into online learning for the IGS pupils! I have a son in yr 7 but perhaps more importantly a daughter in yr 10 and feel they have both received the right amount of work and support for their year groups. I actually feel it has suited my daughter in year 10 because she has had more time at home to go through her work rather than being rushed through the usual busy school timetable and everyday life. She has received individual support from some teachers when she has asked for it and has had plenty of work set through Showbie, some of which I can see. Also credit to 'A' herself for being motivated to learn.

Being a teacher in a primary school I know the hard logistics of online learning and can only imagine the effort your whole team has put into it to allow such a large number of secondary school children to access good online learning.

Received: 27/06/20

#### **Engaging material on Showbie**

Please pass on my thanks to all the hard-working teachers at IGS. I can now see on Showbie how hard teachers are working, they are producing really engaging material on Showbie and providing regular individualised feedback that really makes a difference. The live lessons are really helping as well and creating that sense of community that has been missing due to school being closed.

Many thanks to all.

#### **Next Steps Events**

I wanted to send you both a quick email to thank you very much for last weeks' Next Steps events. I thought the programme was excellent: extremely comprehensive, very well pitched and with lots of appropriate, supplementary information. M found the sessions really useful: they have clarified his ideas for university and, combined with several virtual open days he has 'attended', helped narrow choices down and given him a very clear focus for Y13 and beyond.

I can appreciate the time and effort it took to put this programme together - especially in the current circumstances - and wanted to thank you and the rest of the post-16 team: we were very impressed.

Received: 30/06/20

#### Thank you

I would like to say a massive thank you to all your staff who are working and planning for the future in extremely uncertain times for all those working in education.

Thank you and stay safe,

Received: 16/06/20

#### Y6/7 Transition

Thank you so much for everything you've done to keep us informed about Y6/7 transition to IGS in these unusual times. We're very appreciative of all your efforts and have found the youtube sessions very helpful too.

Received: 29/06/20

## July 2020

#### Thank you

Would you please pass on my thanks to all the school staff who have worked so hard over these difficult months to provide education and support to our children.

I am immensely proud of my daughter who has risen to the challenge and maintained her school routine, this despite the fact that her Dad who is working from home and I who am frontline ambulance haven't been able to support her as much as we would have liked. The support from her teachers has been invaluable.

Received: 03/07/20

#### **Transition Support**

I wanted to say how impressed we've been with the transition support, all our questions have been answered either through the school visit, the emails or the YouTube live and video sessions.

Received: 03/07/20

#### Thank you

Please could you pass on our thanks to all the students that took time to write to our residents at Troutbeck care home in likely.

It gave us all such a lovely boost reading the cards and looking at the detail of how they had been made, some with pressed flowers all very beautifully made.

As you can imagine it's been a difficult time as we haven't been able to welcome visitors, friends or families.

Contact with the outside world is crucial for the well-being of everyone and especially members of our elderly community.

We are very grateful. Kindest regards to all Julie Lawler Activities coordinator, MMCG - Troutbeck



Received: 05/07/20

#### Huge thank you

We would like to say a huge thank you to Ms Williams and the whole IGS team for the outstanding way you have dealt with this unprecedented crisis. For our son in year 10 the overall communication, home learning provisions and management of the transition back to school have been excellent.

Thank you for your hard work and dedication and we would like to wish you all a pleasant, well-deserved summer break.

Received: 10/07/20

#### A thank you

I just wanted to thank all staff at IGS for their efforts over the last 4 months.

To help manage that challenge, I am very gratefully to everyone at IGS for keeping the school going within their different roles. I appreciate I won't be aware of much that goes on behind the scenes, but from the communications provided to us, the continuous lessons from all the teachers, the introduction of learning improvements as the situation lengthened (especially on the live lessons and parent access to showbie), the chasing down of refunds for all the trips (which I'm sure that has been a nightmare) and then of course the plans in place to finally bring our children back in September (mine two sons being in year 7 & 9 respectively), I am thankful. Unfortunately I imagine that the challenges will continue into the next school year, but I am glad my children are with you and I know IGS will do what it can to try and help minimise the impact of the last 4 months as much as is possible.

In amongst this period, I have needed to contact the team on a few occasions and everyone has been so very professional, supportive and helpful. Even though I'm sure I'm just one parent of many who have got in touch over this period, you have looked into my child's problem quickly and helped. I also feel my children have been supported by their teachers, with fast responses when they have been stuck and with empathy when empathy has been needed.

Received: 12/07/20

#### Thank you

I would just like to say thank you for everything the school has done during this term. We have been kept informed about what is going on and I feel T has been set the right amount of work and certainly benefited from the live lessons this half term. I work in a school (a small primary) so know how hard it has been...and the logistics of organising a large secondary school must be a nightmare! Thank you for everything, including the recent update.

Received: 10/07/20

#### Thank you

I just wanted to take this opportunity to thank you and all the IGS staff for everything you have done in such challenging times.

It has been really appreciated.

Received: 13/07/20

#### **Live Celebration Link**

Thank you for this email and yes both my wife and I were with J for the Live Celebration link this morning which was brilliant and a lot of work had clearly been put into it yet again.

We are so please with everything J has been doing with school work and just want to say a big thank you to all at IGS for your hard work and commitment to the students during this very difficult and challenging time for all.

Received: 15/07/20

#### **Year 10 Option Choices**

Thank you very much for your letter regarding Y10 option choices. It feels a little strange to have a child starting their GCSEs next year!

Thanks for your help and also for all the time and effort the staff at IGS have put into making E's (and B's) experiences so positive during the Covid-19 lockdown. I hope you are all looking forward to some rest and relaxation over the summer break.

Received: 15/07/20

#### **Community Award Nomination**

IGS has been nominated to receive a community award (and rightly so) for all of the schools sterling work during lockdown

A MASSIVE thank you to you and your team at IGS for all your hard work especially during lockdown,

thanks again

Received: 15/07/20

#### Thank you to you all

I would like to express my sincere thanks to yourself and staff for all your hard work and organisation during what has been a challenging time. The communication and workload provided has been second to none and I have on several occasions commented on this to friends! My girls have engaged with their learning from the beginning and have benefited greatly from the routine and structure of a normal school day, albeit from home!

I think the fact that my girls miss school and can't wait to return speaks volumes! You all do a terrific job!

Received: 16/07/20

#### **Thanks**

I really appreciate everything that you and the rest of your team at IGS have done. M in particular has really benefited from additional help.

Received: 16/07/20

#### **Thank You**

A very big thank you to all of you school staff who have worked so hard to keep our children taught and supported.

Received: 16/07/20

#### **Expression of Gratitude**

I'd like to express our gratitude to IGS for all of the hard work since March.

Our thanks go to:

- teachers who have clearly gone to great efforts to set and mark work, and to provide live lessons, especially to those who have responsibilities at home which have made this particularly challenging for them;
- leaders who have waded through reams of guidance in order to keep school open for those who need it, reopen for y10 & anticipate reopening in September;
- office staff who have aided in communication and chased up refunds for trips;
- cleaning staff who have maintained hygiene throughout the school and will continue to do so in September.

And obviously to anyone else who I've not thought of who has played their part in this strange period of our children's lives.

Received: 16/07/20

#### Thank you!

I just wanted to say a big thank you to all of the teachers and staff at IGS. What a tricky time it's been for everyone.

My children have got the most enthusiastic teachers. I've loved listening into live lessons and it's made me feel very happy knowing that my children have been receiving such good quality lessons during lockdown.

Received: 16/07/20

#### **Return to School September 2020**

Thank you so much for the information about the return to school in September. I can only imagine how much hard work and thought has gone into organising the logistics of your plans, particularly as you have such large numbers of students to consider. Thank you also for communicating them so clearly and comprehensively. It is very reassuring.

I would also like to thank your amazing staff for the dedication they have shown to continuing our daughters' education in such unusual circumstances. Although they have obviously missed aspects of school life enormously, our girls have been given support and a consistent approach to their learning opportunities, which I am sure has helped them to adjust more smoothly than they might have done, without such commitment from your staff.

Received: 16/07/20

#### **Thank You**

In response to your email thanking parents for their support we would also like to thank you, and all of the IGS staff, for what you have done in the last few months and for what I know you will continue to do for our children. We can only imagine the amount of work that has gone into preparing the latest documents that have been sent regarding school opening in September.

The last few months have been challenging for all but we are immensely proud of the way our 2 children have continued to be committed to their school work (not without the occasional outburst of frustration/anger) and we know this is partly due to the dedication and enthusiasm shown by IGS staff in continuing to provide interesting and engaging lessons albeit remotely.

Received: 16/07/20

#### Thank you

We would like to thank you and your staff for the teaching and support that IGS has provided over the last four long months. Our son, in Y8, has had a full timetable of lessons everyday, each week since the lockdown began. From all that we have read this level of provision is exceptional. While we all understand that learning is most effective when students are in school and taught by teachers they know and respect, the students at IGS are very fortunate to have had such consistency at a time of uncertainty.

Received: 17/07/20

#### **Thanks**

Thank you both so much, and all the team at IGS, for all your hard work and encouragement throughout C's 2nd year at IGS. She has really enjoyed it and we have been really impressed.

Received: 17/07/20